

## Engaging Children & Young People in Service Development: 28th March 2014

This event was organised following the Annual Conference held in October 2013

### The aims of the event were to:

- hear the experiences of young people: how can they influence our work?
- build confidence in professionals in engaging with children and young people
- explore how we embed the concept into organisations and influence our Senior Leaders
- Share examples of good practice
- Develop supportive networks for those engaged in this work

This was an immensely successful day, mainly due to the involvement of the young people - eight 'Health Champions' from Shropshire and three students from the Ormiston Sir Stanley Matthews Academy (OSSMA) in Stoke on Trent.

### There were several presentations:

**Kath Evans** - Head of Patient Experience - for Maternity, Neonates and Children and Young People.

Kath reminded participants that the 'rights' of children and young people are enshrined in the UN Convention on the Rights of the Child - which the UK signed upto in 1991. Her presentation demonstrated that there is a lot of good practice taking place in many areas.

However, she challenged delegates to question their practice and ensure that we **all** challenge the culture of our respective organisations, particularly in ensuring that the voice of CYP are heard at Board level.



**Professor Rod Thomson** (Director of Public Health, Shropshire) and **Ann Hartley** (Lead Member for Children's Services, Shropshire Council), stressed the importance of ensuring that an organisation's leadership is fully engaged in this work.

School Councils and members of the Youth Parliament are representative and democratic and therefore good vehicles for involving young people.

**Then there was a Quiz..** The Health Champions from Shropshire had developed a quiz - '**Are you smarter than a 10 year old?**' (based on the TV programme of the same name).

The questions were based on the young peoples' different experiences of using our health services.

This was highly interactive and involved a lot of audience participation.....! It also left much room for thought ....

### PiP Member Organisations

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The young people had also developed a number of **Top Tips** - to be taken into consideration when working with them:

1. Always introduce yourself and say what your role is:  
'hashtag hello my name is' (Dr Kate Granger's campaign)
2. Explain what you are doing to a young person and why
3. Don't talk down to a young person / don't patronise them
4. DUA! Don't use acronyms
5. If you need to use specialist language please explain it
6. Don't treat us as if we are a rag doll - we have feelings and value our personal space
7. Don't make us feel small - believe what we are saying
8. Don't make us feel guilty
9. Talk to us as well as our parent or carer and make our parent or carer feel valued. They're frightened too and we worry about them
10. Make us feel safe
11. Listen. Don't keep making us repeat ourselves
12. Try not to give us conflicting advice
13. Be aware of our feelings
14. It's OK to say you don't know something or to apologise
15. Don't be the bad apple; be the good example and be proud!



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## Summary:

Although a lot of good practice is currently taking place, it is clear that further work could be done. During the course of the day, several delegates said that they had been inspired and motivated to do more, but some people commented that they would now change how they take things forward...

One delegate said: **“I feel really inspired and it reminds me of the reasons we all work with children & young people in the first place”.**

## Taking the Work forward:

These are some of the actions PiP is taking forward:

- Delegates who attended the event are being asked to feedback how work is progressing in their respective organisations. We will be undertaking work with the young people to design a questionnaire to gather this information
- We are liaising with the Young Health Champions Project Manager from Shropshire CCG; the intention is to re-do - and video - the interactive Quiz that the young people developed, so that it will be available as an example of ‘good practice’
- Progress will be reported at the next Board meeting (16th July)
- Progress and outcomes will be presented at the Annual Conference on 21st October 2014
- Resources from the day will be available on the new website.

## PAN Study Day

Paediatric Anaesthesia for the General Anaesthetist

The members of the Anaesthetic network held their Annual Study Day on 28th February

There were several issues discussed, including:

- Immediate management of head injuries
- Early management of Sepsis
- “Interesting cases”
- Hypnosis, Anaesthesia & Anxiety in Children
- Respiratory Emergencies

84 delegates attended and the event evaluated well.

Comment from one delegate: **“ I can trust the PiP ‘Brand’ to deliver high quality education”.**

The next Network meetings are being held on:

Wednesday, 14th May

Friday, 10th October

**Venue: Stafford Post Graduate Medical Centre**



## WATCH THIS SPACE!!

### Update on development of new website:

The new website is being developed. The site map has been agreed and it is anticipated that the new site will be ready in early June.

The PiP website is currently ‘hosted’ by NHS Networks; [www.networks.nhs.uk/nhs-networks/partners-in-paediatrics](http://www.networks.nhs.uk/nhs-networks/partners-in-paediatrics).

Presentations from recent events are on this website.

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### **Date of Board Meetings in 2014:**

**NB: All meetings take place from 2pm - 4pm.**

**Wednesday: July 16th**

**Venue:** South Staffordshire & Shropshire NHS FT  
(Trust HQ)

Representatives from Member Organisations are invited to attend; however, if you are not able to attend, colleagues from your organisation are welcome.

### **Date of Next Core Meeting:**

**Tuesday, 3rd June:** If you would like to attend this, or would like to raise any issue for the Core Group to discuss at the meeting, please contact Julia Greensall

### **Date for Diary! Annual Conference**

**Tuesday, 21st October 2014**

**(Venue: Maple House, Birmingham)**

### **Key note speaker: Dr Maggie Atkinson**

Children's Commissioner for England

We are delighted that Maggie has accepted our invitation to give the key note speech at this year's Conference. Maggie will be talking about her role and remit.

Maggie was appointed Children's Commissioner in 2010 and is the 2nd person to hold the post. She brings matters that affect Children & Young People's rights to the attention of Parliament, local government and others.

The role of the Children's Commissioner was created by the Children Act and has been strengthened by the Children & Families Act 2014. This Act has changed the primary function of the Commissioner from **representing** the views and interests of Children & Young People to **promoting and protecting** children's rights.

Maggie is also 'Honorary Professor of Child Welfare' (School of Public Policy and Professional Practice) at Keele University.

At the Conference we will be reporting on the progress and outcomes from the work around Engaging with Children & Young People - from those who have taken the work forward in their respective organisations - the and the other PiP work streams.

Work on the programme for the day is progressing, and will be discussed at the Core Group meeting on 3rd June. If you would like to be involved in developing the programme please contact one of the Core Group members.

**For further information about the work of the Commissioner, the website is: [www.childrenscommissioner.gov.uk](http://www.childrenscommissioner.gov.uk)**

### **Progressing the General Paediatric Surgery project:**

As reported in the last Newsletter, BCH and PiP received joint funding to progress the work around General Paediatric Surgery (GPS).

The project aims to create a defined framework for a credible & sustainable managed clinical network for general paediatric surgery & urology across the West Midlands.

**Liz Bagley**, a Quality Improvement Lead from the Strategic Clinical Network, is the Project Manager.

Work on the project is progressing well. Since her appointment, Liz has been engaging with paediatric surgical leads and key professionals around the region, to discuss the aims and objectives of the project.

Interviews for the **Clinical Lead** were held on **7th May**. We are delighted that **Mr Oli Gee** (BCH) and **Mr Doug Bowley** (HeFT) were both appointed and take on the role on a job-share basis.

The work will link with Health Education England regarding increasing GPS exposure to trainees between CT1 and ST7.

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### GPS project - Continued:

A Steering Committee and Advisory Group for the project have been set up and initial meetings held.

This Steering Committee will report to the Advisory Group and to the respective Boards at BCH and PiP.

The project team are working with the WM Quality Review Service, to review and synthesise existing standards and gather available pathway evidence.

A self-assessment process will be developed and the standards and process will be debated with stakeholders.

A **stakeholder event** is taking place on **Thursday, 17th July** (afternoon only).

Further details to be forwarded in due course.

If you would like to know more about the project, please contact Liz directly: [liz.bagley@nhs.net](mailto:liz.bagley@nhs.net)

### Other news:

Andy Spencer has informed us that he has resigned from his post as Clinical Director for the Strategic Clinical Network (Maternity and Children), with effect from 30th April.

Prior to taking up his SCN appointment on 1st January 2013, Andy had been Clinical Lead for PiP since its inception in 1997 and was one of the founder members.

On behalf of all PiP Members, we wish Andy every good wish for the future.

### CALL TO MEMBERS.....

**We provide an opportunity at Board to present issues and share good practice. We are looking for items as a regular part of the Newsletter. If you have anything of interest to contribute or share, please contact Julia Greensall.**

## Paediatric Clinical Guidelines

Andrea Read is taking forward the work around the NICE accreditation.

NICE are supportive of the work being undertaken, which includes:

- 1) Identifying the current process for the development of each set of Clinical Guidelines ( work includes the Neonatal, Obstetric and Paediatric Guidelines)
- 2) Identifying the similarities and differences
- 3) Comparing against the NICE criteria for Accreditation and developing a Gap Analysis - to understand how the process needs to be improved to gain Accreditation.

If you would like further information on this work, please contact Andrea: [andrea.read@nhs.net](mailto:andrea.read@nhs.net)

**For further information on any issues raised in the newsletter, please contact a member of the Core Group:**

**Liz Nicholson:** [liz.nicholson@sssft.nhs.uk](mailto:liz.nicholson@sssft.nhs.uk)

**Kathy Bailey:** [kathryn.bailey1@nhs.net](mailto:kathryn.bailey1@nhs.net)

**Steve Cropper:** [s.a.cropper@keele.ac.uk](mailto:s.a.cropper@keele.ac.uk)

**Julia Greensall:** [julia@greensall.com](mailto:julia@greensall.com)

**or Lesley Hines: Project Support**  
[l.hines@nhs.net](mailto:l.hines@nhs.net)



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